

**REMARKS**

Applicant acknowledges receipt of the Office Action dated June 14, 2002.

**Objection – Figures**

The examiner has objected to the drawings, specifically, Figure 5 for having an insufficient left margin. A new drawing sheet for Figure 5 has been submitted.

**Claim Rejection- 35 U.S.C. § 103**

Claims 1-35 have been rejected under 35 U.S.C. § 103(a) as being unpatentable over U.S. Patent Number 5,805,810 (“Maxwell”). The applicant has cancelled claims 1-35 and added claims 36-64. The applicant believes that the Maxwell patent and examiner’s rejections are now not applicable to the present claims for the reasons stated below.

The Maxwell patent is an apparatus and method for converting an electronic mail to a postal mail at a receiving station. The applicant of the present invention claims an entirely different system and method. Specifically, the applicant’s invention is a system for purchasing products/services or requesting information from an entity using a telephone system. Maxwell does not show a database of stored telephone number, a system for receiving a telephone call or identifying the telephone number of the caller as recited in the new claims. More importantly, Maxwell teaches a method of converting e-mail to postal mail. The applicant’s invention has nothing to do with postal mail. It provides addresses for electronic messages. It is respectfully submitted that newly added claims 36-64 are in condition for allowance.

Should the Examiner have any further comments or suggestions, it is respectfully

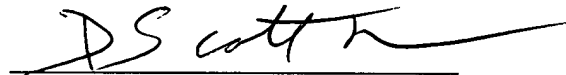
requested that the Examiner telephone the undersigned attorney in order to expeditiously resolve any outstanding issues.

Attached hereto is a marked-up version of the changes made to the specification and claims by the current amendment. The attached page is captioned **“Version with markings to show changes made.”**

In the event that the fees submitted prove to be insufficient in connection with the filing of this paper, please charge our deposit account number **50-0578** and please credit any excess fees to such Deposit Account.

Respectfully submitted,

Kramer & Associates, P.C.

A handwritten signature in dark ink, appearing to read 'D. Scott Juneau', is written over a horizontal line.

D. Scott Juneau  
Registration Number 39,243

(703) 413-5000  
Date: September 13, 2002  
DSJ:

**VERSION WITH MARKING TO SHOW CHANGES MADE**

**IN THE CLAIMS:**

Claims 1-35 have been cancelled.

Claims 36-64 have been added.